



Global Data Technologies Inc.
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Return policy (v1.1)

General:

Global Data Technologies Inc. identifies 3 types of refund policy – hardware return policy, software return policy and service refund policy. Any project submitted for a refund must be in the original, un-damaged packaging.

Hardware return policy: Any hardware product, except custom-built solutions (i.e. custom desktop or server), can be returned for a refund within 30 days from the delivery date, which is determined by tracking number or signoff sheet. 20% restocking fee apply. Refund check or credit card refund will be issued only after manufacture accepts a return. In the event manufacture rejects returned product, it will be return to the Customer at Customer's expense with written explanation why return for a refund not possible. Custom-built hardware is not refundable under any circumstances.

Software return policy: Software can not be returned unless it has not been used and still is in the original sealed packaging. If purchased product was a software license transmitted over the email or on a paper – no refund possible. Open software can not be returned for refund.

Service refund:

Global Data Technologies Inc. does not offer service refunds unless there possibility of refund specifically noted in the contract.